



# **Current DCFS Outcomes and Trends for the FY 2010**





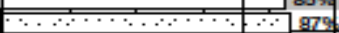
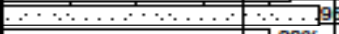


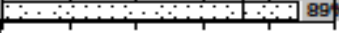

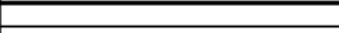


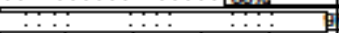

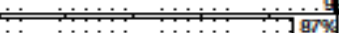
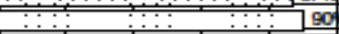

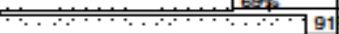
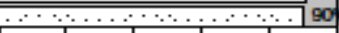


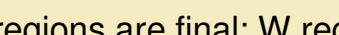
**Presented to the Quality  
Improvement Committee**

**May 12, 2010**

# Current QCR Results

OSR conducted all but one of the QCR reviews for this fiscal year. Eastern Region is scheduled to be reviewed later this month, their scores are not included.

FY2010 Qualitative Case Review  
Statewide Data  
Preliminary Data as of 5/11/2010 1:37 PM

State System Performance				FY06	FY07	FY08	FY09	FY10	
	# of cases	# of cases							
		Needing	Standard Criteria 70% on Shaded Indicators					Current	
	Acceptable	Improvement	Standard Criteria 85% on overall score					Scores	Trends
Child & Family Team/Con	91	28		77%	83%	76%	78%	76%	Decreased but above standard
Child and Family Assess	89	30		62%	74%	67%	77%	75%	Decreased but above standard
Long-term View	83	36		63%	73%	69%	78%	70%	Decreased but above standard
Child & Family Planning f	90	29		75%	88%	78%	78%	76%	Decreased but above standard
Plan Implementation	107	12		86%	91%	89%	96%	90%	Decreased but above standard
Tracking & Adaptation	101	18		81%	84%	87%	89%	85%	Decreased but above standard
Child & Family Participat	103	16		82%	93%	89%	92%	87%	
Formal/Informal Support	113	6		89%	94%	91%	95%	95%	
Successful Transitions	94	23		78%	79%	78%	81%	80%	
Effective Results	101	18		87%	90%	83%	88%	85%	
Caregiver Support	82	2		96%	97%	98%	96%	98%	
Overall Score	106	13		82%	90%	89%	93%	89%	Decreased but above standard
0% 20% 40% 60% 80% 100%									
State Child Status				FY06	FY07	FY08	FY09	FY10	
	# of cases	# of cases							
		Needing						Current	
	Acceptable	Improvement	Standard Criteria 85% on overall score					Scores	Trends
Safety	107	12		95%	96%	93%	92%	90%	
Stability	79	40		71%	74%	67%	75%	66%	
Appropriateness of Place	115	4		95%	97%	93%	96%	97%	
Prospect for Permanence	74	45		64%	72%	62%	75%	62%	
Health/Physical Well-bei	118	1		99%	99%	100%	99%	99%	
Emotional/Behavioral We	103	16		89%	91%	85%	91%	87%	
Learning Progress	107	12		89%	91%	86%	85%	90%	
Caregiver Functioning	85	1		98%	97%	100%	99%	99%	
Family Resourcefulness	47	21		62%	74%	68%	74%	69%	
Satisfaction	108	11		90%	91%	92%	93%	91%	
Overall Score	107	12		94%	96%	91%	91%	90%	Decreased but above standard

FY 2010 results for SLV, SW, N regions are final; W region results are still in draft form. E region not included here.

# FY 2009 Case Process Review Results<sup>1</sup>: CPS: General

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partials?	2008	2007	2006	2005	Precision range
General CPS																
CPS.A1	Did the investigating worker see the child within the priority time frame?	134	117	0	0	10	7	0	90%	87%		93%	90%	87%	83%	4.7%
CPS.A2	If the child remained at home, did the worker initiate services within 30 days of the referral?	61	58	0	0	3	0	112	90%	95%		97%	98%	94%	76%	4.6%
CPS.A3	Was the investigation completed within 30 days of CPS receiving the report from intake or within the extension time frame granted if the Regional Director granted an extension?	134	118	12	1	3	0	0	90%	95%		94%	96%	94%	84%	2.4%
CPS.B1	Did the worker conduct the interview with the child outside the presence of the alleged perpetrator?	98	94	0	0	1	3	36	90%	96%		97%	92%	94%	97%	3.3%
CPS.B2	Did the worker interview the child's natural parent(s) or other guardian when their whereabouts are known?	133	121	0	11	0	1	1	90%	91%		95%	91%	88%	77%	4.1%
CPS.B3	Did the worker interview third parties who have had direct contact with the child, where possible and appropriate?	127	115	0	0	11	1	7	90%	91%		95%	95%	97%	82%	4.3%
CPS.B4	Did the CPS worker make an unscheduled home visit?	97	89	0	0	5	3	83	90%	92%		90%	91%	99%	73%	4.6%
CPS.C1	If this is a Priority I case involving trauma caused from severe maltreatment, severe physical injury, recent sexual abuse, fetal addiction, or any exposure to a hazardous environment was a medical examination of the child obtained no later than 24 hours	0	0	0	0	0	0	0	90%	#DIV/0!		#DIV/0!	#DIV/0!	86%	100%	#DIV/0!
CPS.C2	If this case involves an allegation of medical neglect, did the worker obtain a medical neglect assessment from a health care provider prior to case closure?	14	13	0	0	1	0	2	90%	93%		88%	96%	81%	74%	11.3%
CPS.D1	Were the case findings of the report based on the facts/information obtained/available during the investigation?	134	131	0	0	3	0	0	85%	98%		94%	98%	99%	94%	2.1%

1) Not all CPR results are presented here. For a complete list go to: [http://www.hsosr.utah.gov/pdf/fy2009\\_osr\\_annual\\_report.pdf](http://www.hsosr.utah.gov/pdf/fy2009_osr_annual_report.pdf)

# FY 2009 CPR: CPS Shelter

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partials?	2008	2007	2006	2005	Precision range
General CPS																
CPS.E1	Was the child placed in a shelter placement?		113			50										
CPS.E2	Did the worker visit the child in the shelter placement within 48 hours of removal from the child's home?	109	83	0	4	20	2	54	85%	76%		87%	94%	87%	59%	6.7%
CPS.E3	After the first 48 hours, did the worker visit the child in the shelter placement at least weekly, until the CPS case closure or until transferred to a foster care caseworker?	20	15	0	2	3	0	143	85%	75%		100%	67%	80%	38%	15.9%
CPS.E4	Within 24 hours of the child's placement in shelter care, did the worker make reasonable efforts to gather information essential to the child's safety and well-being and was this information given to the shelter care provider?	112	74	0	16	21	1	51	85%	66%		87%	93%	86%	83%	7.4%
CPS.E5	During the CPS investigation, were reasonable efforts made to locate possible kinship placements?	110	107	0	0	3	0	53	85%	97%		98%	100%	98%	95%	2.6%

**CPS.E2:** Shelter visit by the second day: dropped from 87% to 76%. Congregate care project may have impacted this. We need to look at this and address it.

**CPS.E3:** Weekly visits. I wouldn't fret over it, the sample is small (20) which brings the precision range to +/-16%.

**CPS.E4:** CPS23: Again, congregate care project is probably impacting this. Now that more children are placed with a shelter family, instead of a facility, workers fail to use the form CPS23 and thus we can't find documentation that this was done.

# Current CPS Data

## (based on SAFE report, not CPR results)

### CPS CPR Summary Report

Period Start Date: 02/01/2010 End Date: 05/01/2010

	CPS.A1	CPS.A3	CPS.B1	CPS.B2	CPS.B3	CPS.B4	CPS.C2	CPS.E2	CPS.E3	CPS.E4	CPS.E5
Eastern	88%	92%	97%	97%	95%	90%	100%	100%	100%	83%	83%
Northern	95%	97%	97%	97%	91%	87%	100%	91%	100%	100%	97%
SLV	82%	96%	95%	96%	94%	87%	100%	94%	43%	75%	81%
Southwest	90%	95%	95%	97%	91%	90%		100%	67%	100%	100%
Western	88%	91%	90%	94%	85%	79%	100%	100%		89%	100%
<b>State</b>	<b>92%</b>	<b>95%</b>	<b>95%</b>	<b>96%</b>	<b>92%</b>	<b>86%</b>	<b>100%</b>	<b>94%</b>	<b>64%</b>	<b>89%</b>	<b>91%</b>

#### CPS Questions:

CPS.A1. Did Worker see child in priority timeframe?

CPS.A3. Was case closed in 30 days or by extension date?

CPS.B1. Interview victim outside perp presence?

CPS.B2. Interview parents/guardians?

CPS.B3. Interview third parties?

CPS.B4. Unscheduled home visit done?

CPS.C2. Conduct medical exam if medical neglect?

CPS.E2. Did worker make 48-hour visit?

CPS.E3. Did worker make weekly shelter visits?

CPS.E4. Was info given to shelter provider w/in 24 hours?

CPS.E5. Were kinship searches completed?

# FY 2009 CPR: Home-Based Services

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partials?	2008	2007	2006	2005	Precision range
Home-Based Services																
HB.1	Is there a current child and family plan in the file?	116	92	10.5	8	2	0	0	85%	88%	FAIL!	86%	89%	89%	54%	4.9%
HB.2	Was an initial child and family plan completed for the family within 45 days of case start date?	49	31	10.5	4	0	0	67	85%	85%		78%	79%	82%	51%	8.5%
HB.3	<i>(This question has been dropped by court order)</i>															
HB.4	Were the following members involved in the development of the current child and family plan?															
	the natural parent(s)/guardian	94	76	0	14	4	0	22	85%	81%		75%	92%	80%	64%	6.7%
	the stepparent (if appropriate)	14	12	0	0	2	0	102	85%	86%		81%	93%	67%	50%	15.4%
	the target child(ren) (age 12 and older)	33	26	0	1	6	0	83	85%	79%		88%	100%	65%	53%	11.7%
	Performance rate for all three sub-questions									81%		79%				
HB.5	<i>(This question has been dropped by court order)</i>															
HB.6	<i>(State QI committee and OSR agreed to suspend this question for this year)</i>								85%							
HB.7	Did the worker make at least one home visit each month of this review period?															
	Month one	101	92	0	0	5	4	15	85%	91%		91%	90%	86%	88%	4.7%
	Month two	114	100	0	0	9	5	2	85%	88%		88%	87%	90%	86%	5.1%
	month three	97	89	0	0	5	3	19	85%	92%		85%	90%	88%	89%	4.6%
	Performance rate for three months									90%		88%				
HB.8	<i>(This question has been dropped by court order)</i>															

**HB.2:** Great improvement on timeliness of initial HB plans! From 78% to 85%! But there were too many partial plans (14), which makes this fail. Still, pat on the back!

**HB.4:** Involvement of parents and children in the plan development is an area to address in both, HB and SCF.

# FY 2009 CPR: Foster Care Visitation Questions

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partial?	2008	2007	2006	2005	Precision range
Foster Care Cases																
FC.IB1	Did the worker contact the out-of-home caregiver at least once during each month of this review period to check on the needs and progress of the child?															
	Month one	101	98	0	0	2	1	33	85 %	97 %		98 %	96 %	96 %	95 %	2.8%
	Month two	110	103	0	0	7	0	24	85 %	94 %		94 %	97 %	89 %	91 %	3.8%
	Month three	112	110	0	0	1	1	22	85 %	98 %		95 %	96 %	88 %	90 %	2.1%
	Month four	113	112	0	0	1	0	21	85 %	99 %		96 %	97 %	92 %	91 %	1.4%
	Month five	115	111	0	0	4	0	19	85 %	97 %		96 %	97 %	94 %	92 %	2.8%
	Month six	111	103	0	0	8	0	23	85 %	93 %		94 %	93 %	94 %	94 %	4.0%
	Performance rate for six months									96 %		96 %				
FC.IB2	Did the worker visit the child in his/her out-of-home placement at least once during each month of this review period?															
	Month one	100	90	0	0	9	1	34	85 %	90 %		93 %	91 %	88 %	91 %	4.9%
	Month two	110	101	0	0	9	0	24	85 %	92 %		88 %	88 %	85 %	89 %	4.3%
	Month three	113	103	0	0	8	2	21	85 %	91 %		90 %	91 %	90 %	90 %	4.4%
	Month four	114	107	0	0	7	0	20	85 %	94 %		92 %	93 %	91 %	91 %	3.7%
	Month five	116	105	0	0	11	0	18	85 %	91 %		95 %	92 %	93 %	91 %	4.5%
	Month six	112	102	0	0	10	0	22	85 %	91 %		86 %	90 %	91 %	91 %	4.4%
	Performance rate for six months									91 %		91 %				
FC.IB3	Did the worker visit the child at least once during each month of this review period?															
	Month one	105	100	0	0	4	1	29	85 %	95 %		98 %	95 %	95 %	95 %	3.4%
	Month two	115	111	0	0	4	0	19	85 %	97 %		93 %	97 %	93 %	92 %	2.8%
	Month three	118	110	0	0	6	2	16	85 %	93 %		96 %	95 %	92 %	94 %	3.8%
	Month four	118	116	0	0	2	0	16	85 %	98 %		96 %	96 %	96 %	95 %	2.0%
	Month five	123	116	0	0	7	0	11	85 %	94 %		96 %	96 %	97 %	97 %	3.4%
	Month six	116	110	0	0	6	0	18	85 %	95 %		90 %	91 %	95 %	95 %	3.4%
	Performance rate for six months									95 %		95 %				
FC.IB4	Did the caseworker visit privately with the child?															
	Month one	81	66	0	0	15	0	53	85 %	81 %		92 %	84 %	89 %	68 %	7.1%
	Month two	90	82	0	0	8	0	44	85 %	91 %		90 %	87 %	89 %	63 %	4.9%
	Month three	87	77	0	0	10	0	47	85 %	89 %		89 %	89 %	96 %	69 %	5.6%
	Month four	89	83	0	0	6	0	45	85 %	93 %		95 %	85 %	93 %	70 %	4.4%
	Month five	87	77	0	0	10	0	47	85 %	89 %		95 %	90 %	95 %	77 %	5.6%
	Month six	84	76	0	0	8	0	50	85 %	90 %		89 %	85 %	93 %	71 %	5.3%
	Performance rate for six months									89 %		91 %				

# FY 2009 CPR: Foster Care: Health Questions

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partial?	2008	2007	2006	2005	Precision range
Foster Care Cases																
FC.II1	Was an initial or annual comprehensive health assessment conducted on time?	134	116	2	15	1	0	0	85%	88%		89%	94%	85%	86%	4.6%
FC.II2	If a need for further evaluation or treatment was indicated in the most current initial or annual health assessment, was that evaluation or treatment initiated as recommended by the primary care providers?	27	17	0	5	5	0	107	85%	63%		66%	86%	67%	58%	15.3%
FC.II3	Was an initial or annual mental health assessment conducted on time?	133	122	2	7	2	0	1	85%	93%		95%	91%	67%	66%	3.6%
FC.II4	If a need for mental health services was indicated in the most current initial or annual mental health assessment, were those services initiated within 30 days of receipt of the evaluator's consultation form, unless within 30 days of receipt of the evalua	69	64	1	3	1	0	65	85%	94%		90%	93%	81%	73%	4.6%
FC.II5	Was an initial or annual dental assessment conducted on time?	105	93	0	9	3	0	29	85%	89%		92%	93%	71%	80%	5.1%
FC.II6	If need for further dental care treatment was indicated in the initial or annual dental exam was that treatment initiated as recommended by the primary care providers?	36	31	0	1	4	0	98	85%	86%		92%	84%	80%	78%	9.5%

**FC.II2: Follow-up appointments:** Need to discuss this with Chris. In my opinion, there may be a need to fix how SAFE records this AND how nurses record it.



# FY 2009 CPR: Foster Care: Planning Questions

Type & Tool #	Question	Sample	Yes	Partial Credit	Partial No Credit	No	EC	NA	GOAL	Performance Rate (%) FY 2009	No more than 25% Partial?	2008	2007	2006	2005	Precision range
Foster Care Cases																
FC.III1	Is the child school aged?		83			51										
FC.III2	If there was reason to suspect the child may have an educational disability, was the child referred for assessments for specialized services?	11	9	0	0	2	0	123	85 %	82 %		73 %	94 %	89 %	79 %	19.1%
FC.IVA1	Is there a current child and family plan in the file?	134	113	12	7	2	0	0	85 %	91 %		87 %	88 %	86 %	46 %	3.6%
FC.IVA2	If the child and family plan which was current at the end of the review period was the child's initial child and family plan, was it completed no later than 45 days after a child's removal from home?	38	27	10	1	0	0	96	85 %	91 %	FAIL!	83 %	84 %	76 %	63 %	4.3%
FC.IVA3	Were the following team members involved in creating the current child and family plan?															
	the natural parent(s)/guardian?	83	67	0	11	5	0	51	85 %	81 %		79 %	91 %	70 %	66 %	7.1%
	the stepparent (if appropriate)	7	4	0	0	3	0	127	85 %	57 %		70 %	76 %	55 %	50 %	30.8%
	the child? (age 12 and older)	53	47	0	0	6	0	81	85 %	89 %		92 %	97 %	83 %	59 %	7.2%
	Performance rate for all three sub-questions									83 %		82 %				
FC.IVA4	(This question has been dropped by court order)															
FC.IVA5 (test question)	In order to create an individualized TAL plan, was an initial or annual Ansell Casey Life Skills Assessment (ACLSA) completed?	39	14	12.75	0	8	0	95	85 %	69 %		46 %	n/a	n/a	n/a	
FC.IVA5	(State QI committee and OSR agreed to suspend this question for this year)								85 %							
FC.IVA6	Was the child provided the opportunity to visit with his/her parent(s) weekly?	70	62	0	4	4	0	64	85 %	89 %		83 %	85 %	83 %	66 %	6.3%
FC.IVA7	Was the child provided the opportunity for visitation with his/her sibling(s) weekly?	39	28	0	3	8	0	95	85 %	72 %		79 %	82 %	72 %	46 %	11.9%

**FC.IVA2:** Timeliness of initial SCF plans: **91%** (from 83% last year)! Congrats to all for this great result!

**FC.IVA3:** Involvement of family in planning: 83%: close but not there yet (Foster children are being involved!). With the CFSR coming, this needs to be higher.

**FC.IVA7:** Visitation plan with siblings: how could we change the visitation plan template so that we get 100% each time?



## **Other Trends and Data Measures, Including CFSR Measures**

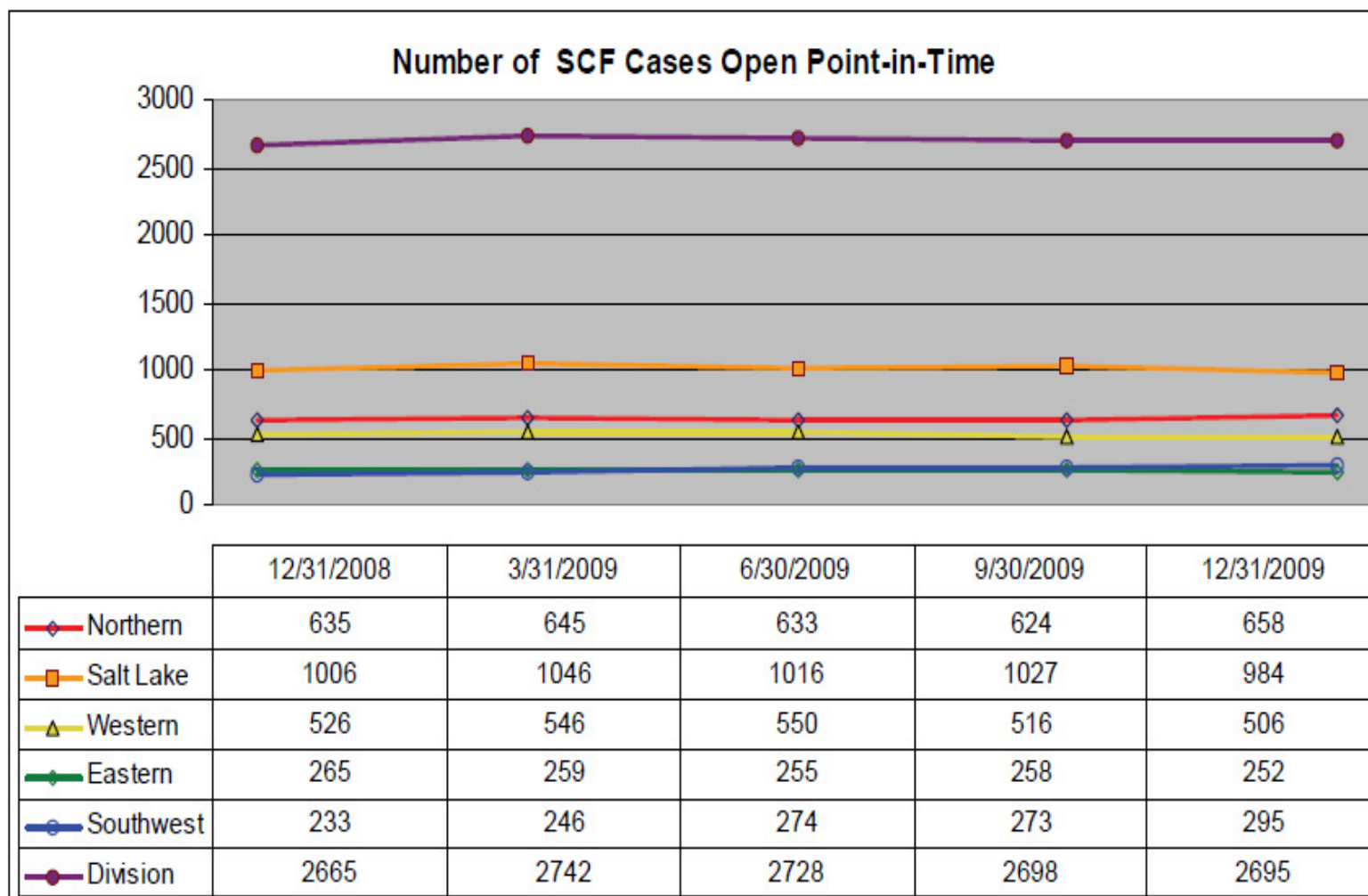
The following tables and graphs are taken from the Child and Family Services Quarterly Report – 2<sup>nd</sup> Quarter. For the full report, go to

<http://www.dcfs.utah.gov/QuarterlyReport.htm>

and click on “Agency Quarterly Report”. The 3<sup>rd</sup> Quarter report, covering the time period of Jan. to March 2010, should be on our website soon.

# SCF—Foster Care Cases Open on the Last Day of the Quarter

The chart below shows the number of open SCF cases on the last day of each quarter by Region. The number of children receiving foster care services has remained fairly stable during the last year.



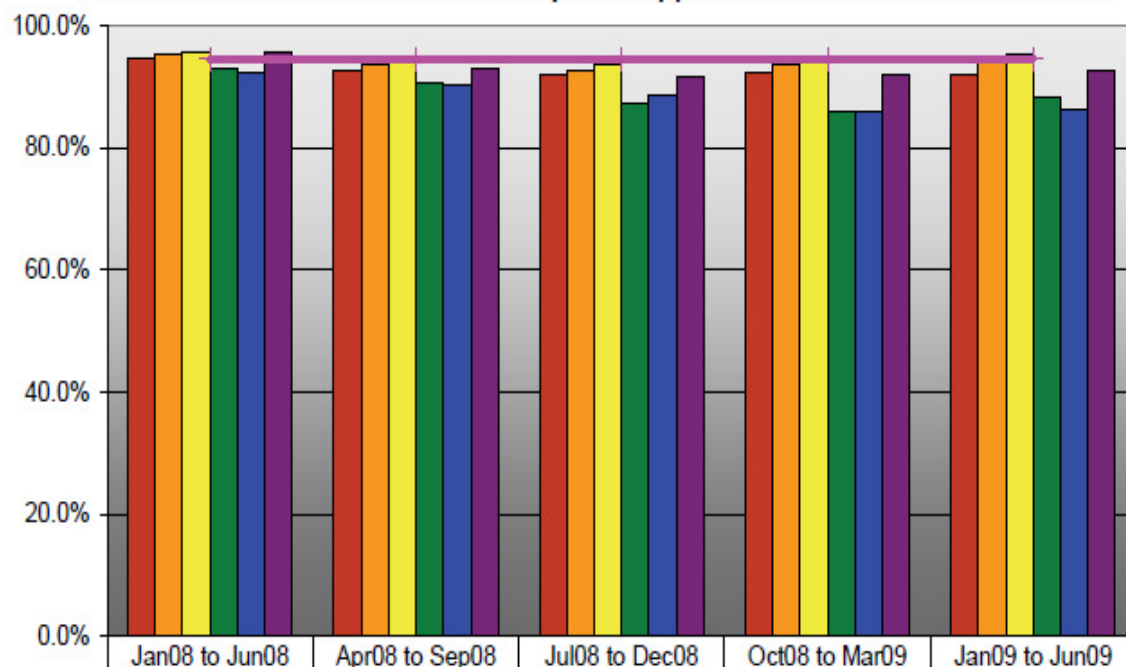
# CPS—Safety Measure 1: Absence of Maltreatment Recurrence

Recidivism occurs when a child who had previously been found to be a victim of a supported allegation at some time in the past, is involved in a new investigated because of a new allegation. Federal requirements require that child protective agencies report the percent of cases that remain free of repeat maltreatment for at least 6 months.

Data to the right show, of all children who were victims of a supported maltreatment allegation during the first six months of the time period, what percent were NOT victims of another supported allegation within the six months following that maltreatment incident. The national standard set by the federal government is 94.6% or higher based on FY04 data from 45 states. The range of performance was from 86 to 98%.

The arrow to the left of the graph indicates that DCFS is aiming to be above the goal line.

Percent of Children without a Subsequent Supported CPS Case within 6 months



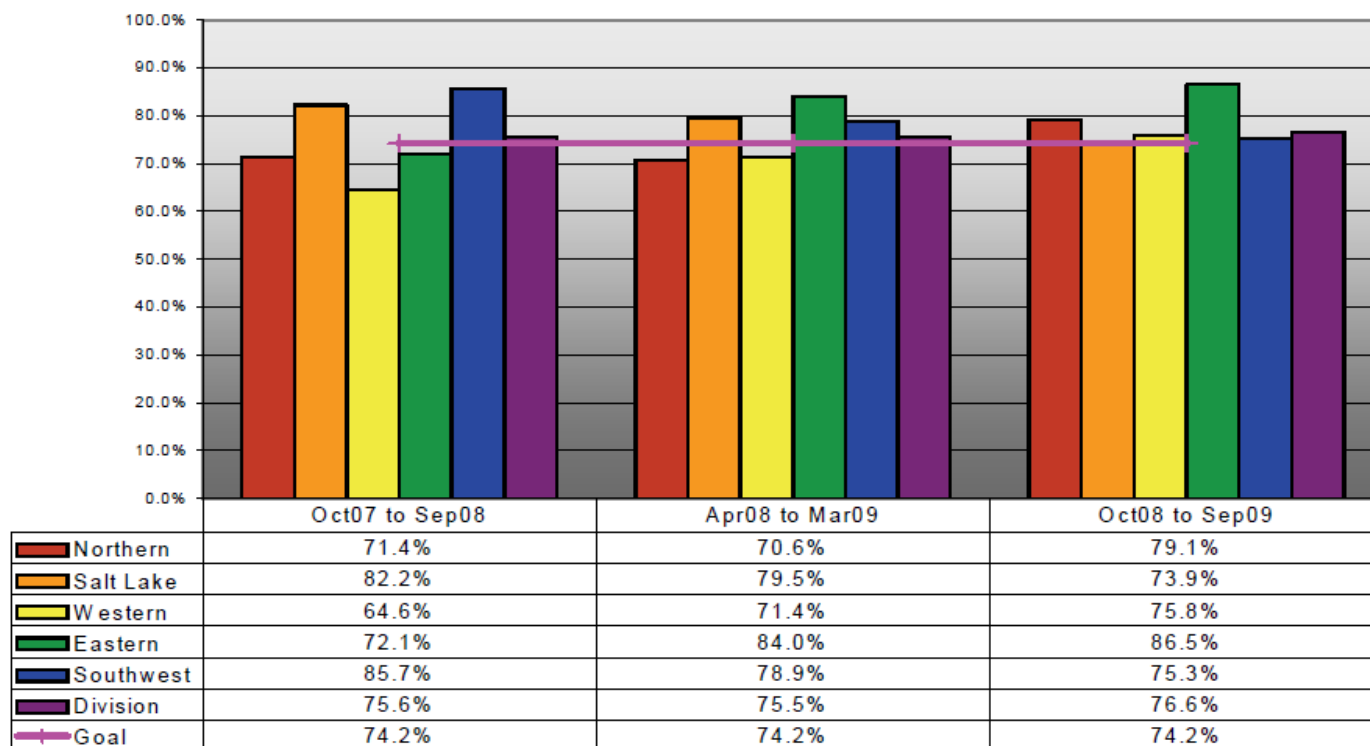
	Jan08 to Jun08	Apr08 to Sep08	Jul08 to Dec08	Oct08 to Mar09	Jan09 to Jun09
Northern	94.8%	92.8%	91.9%	92.5%	92.2%
Salt Lake	95.4%	93.9%	92.8%	93.9%	94.5%
Western	95.7%	94.2%	93.7%	95.0%	95.4%
Eastern	93.1%	90.8%	87.4%	86.0%	88.3%
Southwest	92.3%	90.3%	88.8%	85.9%	86.5%
Division	95.7%	92.9%	91.7%	92.1%	92.6%
Goal	94.6%	94.6%	94.6%	94.6%	94.6%

## Permanency Composite 1—Timeliness and Permanency of Reunification

### Measure 1—Timeliness of reunification

Measure 1 of this composite is of all children discharged from foster care to reunification who had been in foster care for 8 days or longer, what percent were reunified in less than 12 months from the date of the latest removal from home. There is no national standard set for individual measures, however the national 75th percentile on this measure is 74.2%.

Percent of Children Who Reunify in Less than 12 Months



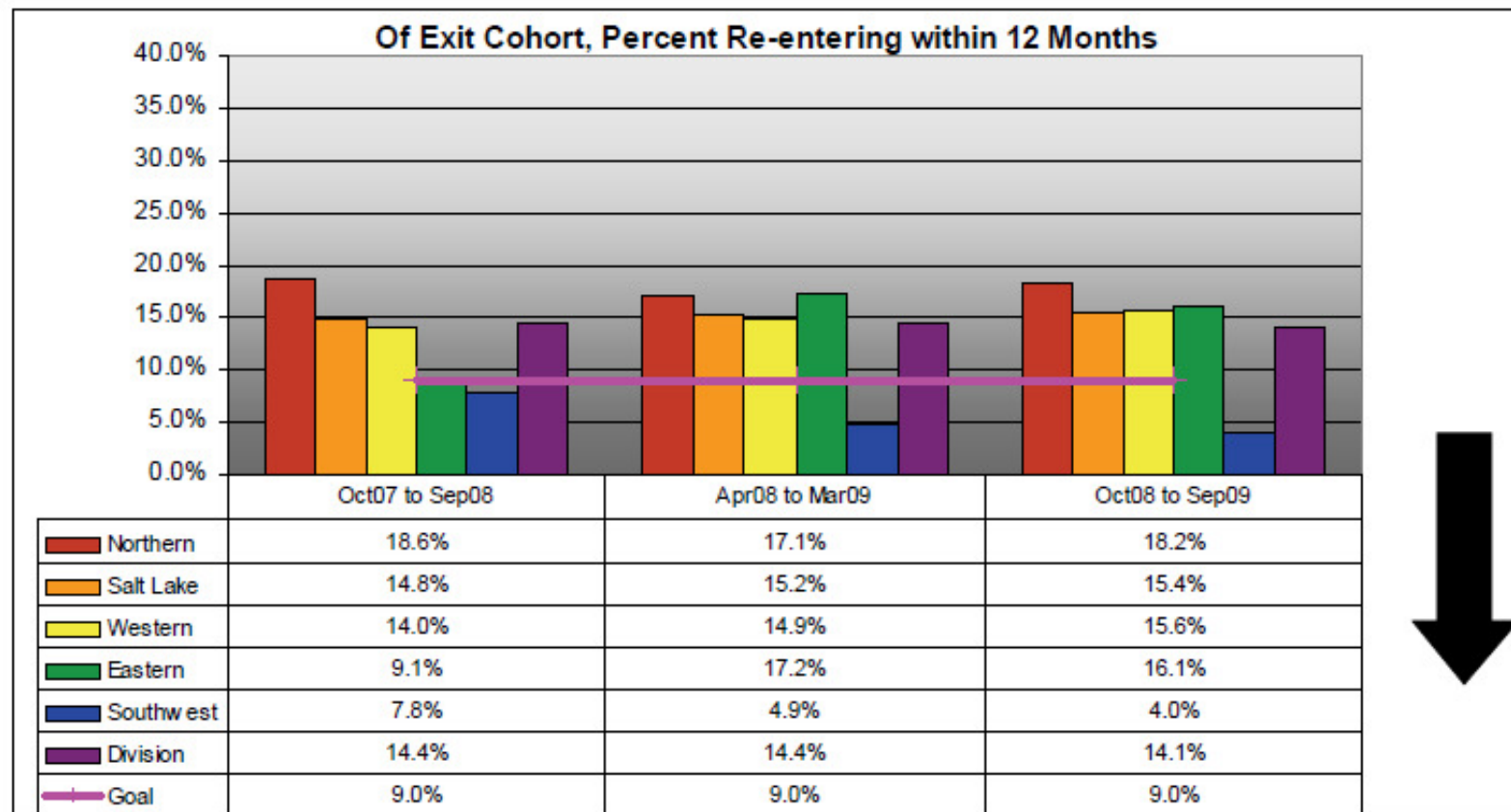
Division Total includes DJJS cases

SPSS program using AFCARS data



## Measure 4—Permanency of reunification

Of all children who were discharged from foster care to reunification in the 12-month time period, what percent re-entered foster care in less than 12 months from the date of discharge. The national 75th percentile is 9.0%



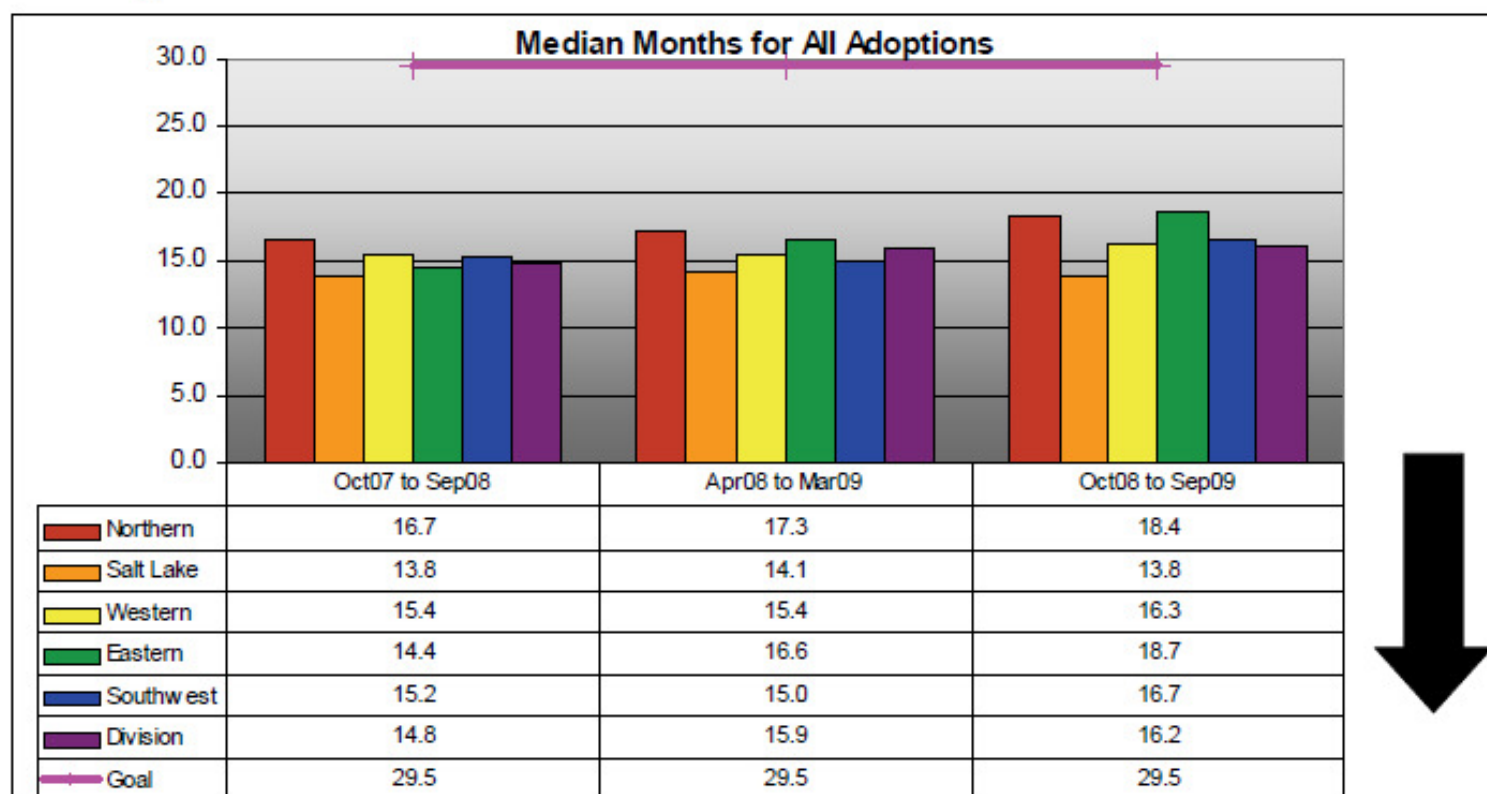
Division Total includes DJJS cases

SPSS program using AFCARS data

## Permanency Composite 2—Timeliness of Adoptions

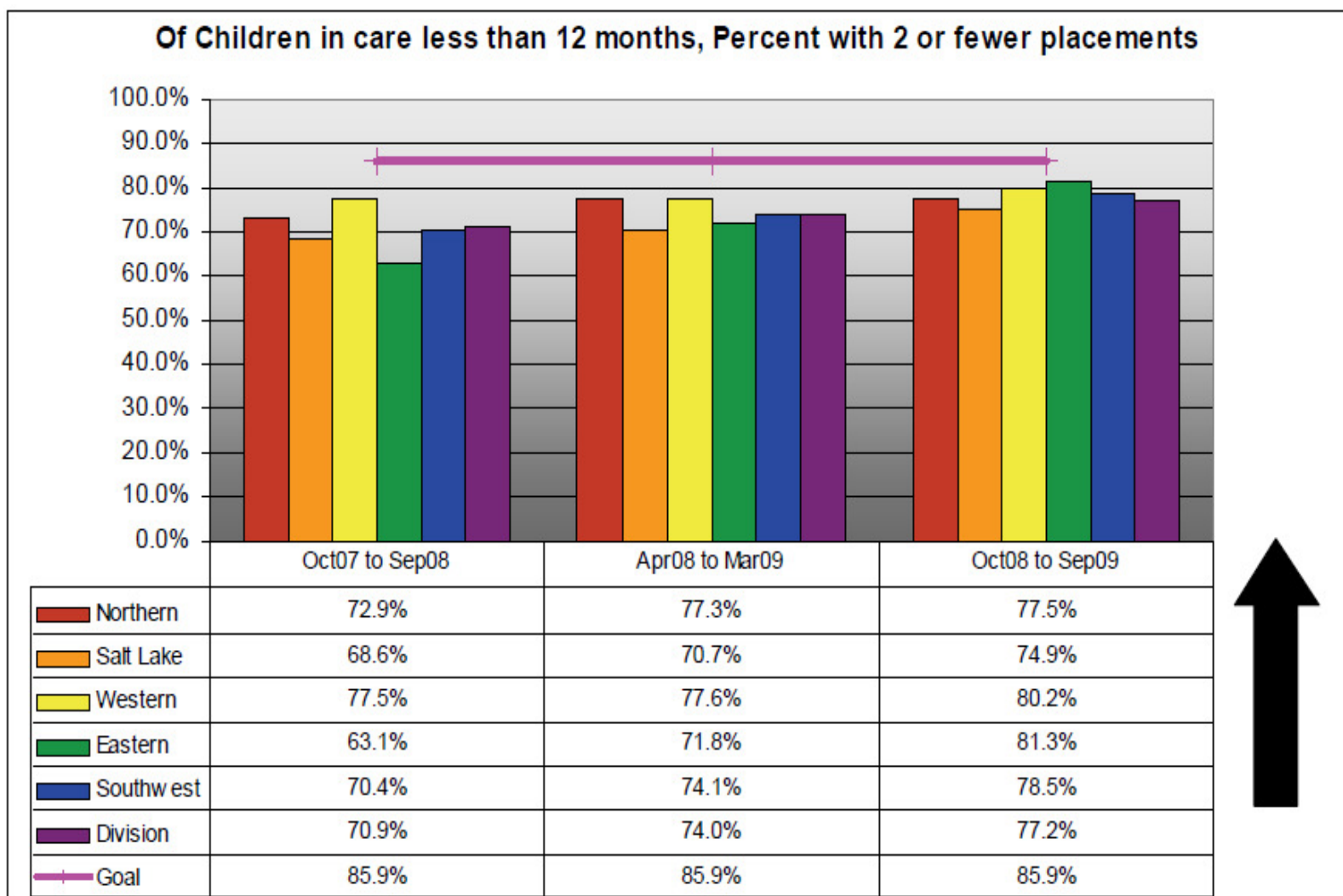
### Measure 2—Timeliness of adoptions of children discharged from foster care.

Measure 2 evaluates of all children who were discharged from foster care to a finalized adoption, what was the median length of stay in foster care in months from the date of latest removal from home to the date of discharge to adoption. The national 75th percentile is 29.5 months.



## Measure 1—Placement Stability.

This measure evaluates of all children who were served in foster care during the year, and who were in foster care for at least 8 days but less than 12 months, what percent had two or fewer placement settings. The national 75th percentile is 85.9%.







# **Child and Family Services Review (CFSR)**

- ✦ The on-sight review will take place from June 21 to June 25.
- ✦ Three sites were selected: Weber county, SL county, and Washington county
- ✦ Federal reviewers will be paired up with Utah reviewers. Each pair reviews about 3 cases.
- ✦ The Exit conference is open to the public.



# CFSR Exit Conference

*All QIC members are invited to attend the CFSR Exit Conference to hear about the review results.*

*The Exit Conference will take place on:*

Friday, June 25, 2010, in the morning (exact time to be announced)

*The conference will be held at:*

The Department of Human Services building,  
195 N. 1950 W., Salt Lake City, room # 1020